



## KR MOVERS

"Precision in Every Move, Pride in Every Service"

### Terms and Conditions

Welcome to KR Movers. These terms and conditions outline the rules and regulations for the use of KR Movers' Website and services. By accessing this website and availing of our services, we assume you accept these terms and conditions. Do not continue to use KR Movers if you do not agree to all the terms and conditions stated on this page.

#### Terminology

- Client, You, and Your refer to you, the person logging on this website and compliant with the Company's terms and conditions.
- The Company, Ourselves, We, Our, and Us, refer to KR Movers.
- Party, Parties, or Us, refers to both the Client and ourselves.

#### Services

KR Movers provides moving and relocation services which include but are not limited to packing, transporting, and unpacking household goods and commercial items.

#### Booking and Cancellation

1. **Booking:** All bookings are subject to availability. We require detailed information about the items to be moved and the locations involved.
2. **Cancellation:** You may cancel or reschedule your booking up to 5 days before the scheduled move without any penalty. Cancellations made within 5 days of the scheduled move will incur a cancellation fee of minimum of 40% if it is a flat rate or 4 hours if hourly based move.

#### Payment Terms

1. **Deposit:** A deposit may be required at the time of booking.
2. **Payment:** Full payment is due upon completion of the move. We accept cash, credit cards, and other payment methods as specified on our website.
3. **Late Payments:** Late payments will incur a late fee of 5% of the total amount per week.

#### Liability and Insurance

**Damage:** KR Movers will take all necessary precautions to ensure the safety of your items. However, in the event of any damage caused by our team, we will compensate as per our damage policy.

**Insurance:** We offer basic coverage for all moves. Additional insurance can be purchased for higher-value items.



@KRMOVERS



krmoverscanada@gmail.com



www.krmovers.ca



647-443-3347



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### User Responsibilities

1. **Packing:** Clients must ensure all items are packed securely if not using our packing services.
2. **Inventory:** Clients must provide an accurate inventory of items to be moved.
3. **Access:** Clients must ensure that there is clear and safe access to both the pickup and delivery locations.

### Restrictions

1. **Prohibited Items:** We do not move hazardous materials, illegal items, perishable goods, or any items prohibited by law.
2. **Weight Limits:** Clients must inform us in advance of any items exceeding standard weight limits to ensure proper arrangements are made.

### Dispute Resolution

Any disputes arising from the use of our services shall be resolved through negotiation. If a resolution cannot be reached, the matter will be settled through binding arbitration under the laws of the jurisdiction where KR Movers is registered.

### Changes to Terms and Conditions

KR Movers reserves the right to revise these terms and conditions at any time. By continuing to use our services, you agree to be bound by the revised terms.

### Contact Information

If you have any questions about these terms and conditions, please contact us at:

KR Movers Ltd.

By using our services, you acknowledge that you have read, understood, and agreed to these terms and conditions.

 @KRMOVERS

 [krmoverscanada@gmail.com](mailto:krmoverscanada@gmail.com)

 [www.krmovers.ca](http://www.krmovers.ca)

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